



Performance Excellence in Higher Education

The Continuous Quality Improvement Network (CQIN) is a learning community of higher education leaders who are united by their pursuit of performance excellence. CQIN supports this transformational journey by providing learning and networking opportunities that foster innovation and inspire change.

Team Approach

Although CQIN membership is assigned to the institution's CEO, our main learning event, Summer Institute, is designed with teams in mind. Our team approach ensures senior level buy-in and employee engagement, both of which are essential to driving change.

This proven model has exceptional impact because it brings together individuals from different parts of the institution and gives them a voice, breaking down silos and promoting diversity of thought. It inspires energy to form around an idea, giving it the momentum and synergy it needs to take root and transform the institution.

World-Class Learning Partners

CQIN teams up with world-class organizations that have been recognized as quality leaders in business, health care, government, and nonprofit. These Learning Partners work closely with our members to share best practices and success strategies to aid them in their quality journey.

Networking

Belonging to CQIN means belonging to a knowledgeable network of like-minded peers. CEOs and executive-level individuals have access to private events where they can candidly discuss difficult challenges facing their institutions and evaluate solutions.

"CQIN allows our team to learn about promising practices from our colleagues nationally and how to better serve our community and students."

– Dr. Mike Flores, President
Palo Alto College, TX

"I have found CQIN to be unequivocally essential to advancing the mission of higher education institutions.

The learning environment is superlative and is only matched by the tremendous networking opportunities and connection with best practices. I hold my membership in high regard."

- Dr. Cristobal Valdez, President
Central Wyoming College, WY

"If I had to invest in only one association, it would be CQIN."

- Liz Murphy, CEO
CampusWorks





“CQIN’s Summer Institute provides a spirit of collaboration and teamwork in a learning environment focused on actionable strategies for all levels of the organization.”

**-Dr. Jackie Elliott, President
North Arkansas College, AR**

“Summer Institute is an exceptional way for teams of colleagues to participate in the practical framework of utilizing continuous quality principles and exploring the best practices identified from CQIN’s corporate learning partners and other experts who have quality models to share.”

**- Dr. Gayle Saunders, President
Richland Community College, IL**

“Our employees consistently bring back new ideas that enrich student success and organizational effectiveness.”

**-Dr. Sue Budjac, President
Mid-State Technical College, WI**

“We have incorporated a number of college practices that are a direct result of our engagement with Learning Partners at CQIN’s Summer Institutes.”

**- Dr. Lee Rasch, President
Western Technical College, WI**

Summer Institute

Summer Institute is a unique educational experience designed for CEOs and their teams to learn about a selected theme from world-class learning partners that are recognized quality leaders in their field. These learning partners share their own transformational journeys, proven practices, and success strategies. By studying models outside of higher education, institutions are able to view their own challenges through a different lens and translate key concepts into solutions that fit their needs.

Learning Theme

Our learning themes are strategically chosen based on members’ needs, and they are designed to build on each other from one year to the next.

Over the years we have explored topics such as: change management, employee engagement, systems thinking, accountability, leadership excellence, and many more.

Team Time

During the program, teams participate in interactive learning activities and “team time” to discuss key concepts and translate them into actionable solutions that fit their institution’s needs.

Learning Partners

Our Learning Partners have included recipients of the Malcolm Baldrige National Quality Award, such as The Ritz-Carlton Hotel Company, Nestlé Purina PetCare Company, Lockheed Martin, Poudre Valley Health System, and the City of Irving, Texas, as well as distinguished organizations like Disney Institute, NASA/Kennedy Space Center, and Kimberly-Clark Health Care.

